



**Kansas City**  
 15700 College Blvd. Ste 201  
 Lenexa, KS 66219  
 Telephone: (913) 307-4500  
 Fax: (913) 307-4598

**CRM:** Josh Wallace  
**Phone #:** (913) 307-4514  
**Fax #:** (913) 307-4595  
**Email:** Josh.Wallace@Pulte.com

**Service Request # KC17170**

Request Date 11/17/2006

**LOT INFORMATION**

<b>Community</b>	Reserve - The Villas	<b>Lot Address</b>	8712 Quill St. Lenexa, KS 66227	<b>Close Date</b>	08/18/2006
<b>Lot/Block</b>	17400			<b>Plan / #</b>	2182 Brampton / 02182
<b>Building #</b>				<b>Phase #</b>	

**CONTACT INFORMATION**

<b>Name</b>	Cynthia Daugherty	<b>Primary Phone</b>	(913) 745-5103 (Home)	<b>Other Phone</b>	(913) 966-7355 x (Her Mobile)
<b>Email</b>					

**SERVICE REQUEST INFORMATION**

<b>Source</b>	Pulte Initiated Contact	<b>Type</b>	3 Month Follow Up	<b>Status</b>	In Progress
<b>Notes</b>					

**LINE ITEM INFORMATION**

L/I #	Parent #	W/O #	Issue	Status	Inspection Appt	Service Appt
1	NA		Drywall >> Tape Joint >> Installed Improperly :	In Progress		
<p><b>Additional Description:</b> PLEASE SEND E.B. (Elbert Wiltz) ONLY: Tape joints are flashing badly in two large areas at windows in front left bedroom (orange room) - repair/rework  **contact Josh directly to determine # of hours needed for work**</p> <p><b>Assigned To:</b> STAR DRYWALL</p> <p style="text-align: right;">Initials:</p>						
2	NA		Drywall >> Walls >> Bad Patch :	In Progress		
<p><b>Additional Description:</b> PLEASE SEND E.B. (Elbert Wiltz) ONLY: Rework multiple patches in front hallway - approximately 4 areas on right side and 2 areas on the left side  **contact Josh directly to determine # of hours needed for work**</p> <p><b>Assigned To:</b> STAR DRYWALL</p> <p style="text-align: right;">Initials:</p>						
3	NA		Drywall >> Walls >> Bad Patch :	In Progress		
<p><b>Additional Description:</b> PLEASE SEND E.B. (Elbert Wiltz) ONLY: Rework one patch and a couple popping nails on Master Bath water closet wall  **contact Josh directly to determine # of hours needed for work**</p> <p><b>Assigned To:</b> STAR DRYWALL</p> <p style="text-align: right;">Initials:</p>						
4	NA		Plumbing >> Shower Surround >> Scratched :	In Progress		
<p><b>Additional Description:</b> Fill and repair 3 areas on the Hall Bath vikrell shower surround (2 on left panel and 1 at valve panel)</p> <p><b>Assigned To:</b> NUWAY PRODUCE CO INC</p> <p style="text-align: right;">Initials:</p>						
5	NA		Plumbing >> Faucets >> Caulk :	In Progress		
<p><b>Additional Description:</b> PLEASE SEND Dave Garton ONLY: Recaulk Hall Bath tub spout</p> <p><b>Assigned To:</b> FRED PFLUMM PLUMBING CO, INC</p> <p style="text-align: right;">Initials:</p>						
6	NA		Plumbing >> Plumbing Vent >> Adjust :	In Progress		
<p><b>Additional Description:</b> PLEASE SEND Dave Garton ONLY: Hard cap 3 basement rough-in plumbing pipes (sink drain has a lightweight cap; toilet cap is not glued ; venting pipe near furnace not capped)</p> <p><b>Assigned To:</b> FRED PFLUMM PLUMBING CO, INC</p> <p style="text-align: right;">Initials:</p>						
7	NA		Electrical - Primary >> Switch >> Missing :	In Progress		
<p><b>Additional Description:</b> As a courtesy for the homeowner, install 3-way switch inside of garage to operate overhead lighting (one switch exists inside of the laundry room). Please install one stud bay over from laundry receptacle.</p> <p><b>Assigned To:</b> ACCESSIBLE ELECTRIC, INC.</p> <p style="text-align: right;">Initials:</p>						

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8	NA	Countertop & Vanities >> Corian >> Loose :	In Progress
		<b>Additional Description:</b> Secure corner of kitchen corian top (corner to right of sink)	
		<b>Assigned To:</b> TOPMASTER INC	Initials:
9	NA	Flooring >> Tile >> Grout :	In Progress
		<b>Additional Description:</b> Touch up caulking and grout at kitchen tile backsplash. Please perform a thorough inspection of the entire backsplash...homeowner will assist in identifying areas. (bring appropriate color of grout and caulk)	
		<b>Assigned To:</b> WEBER CARPET INC.	Initials:
10	NA	Flooring >> Tile >> Grout :	In Progress
		<b>Additional Description:</b> Touch up voids in white silicone caulking at areas of Maser Bath tub & tile.	
		<b>Assigned To:</b> WEBER CARPET INC.	Initials:
11	NA	Countertop & Vanities >> Ceramic Tile >> Discolored/Tarnished :	In Progress
		<b>Additional Description:</b> Please inspect discoloration of white grout at Master Bath tub deck and perform necessary repairs. The homeowner has not been successful in cleaning discoloration throughout grout.	
		<b>Assigned To:</b> WEBER CARPET INC.	Initials:
12	NA	Doors >> Exterior >> Air Infiltration :	In Progress
		<b>Additional Description:</b> Adjust front door at lockset in an effort to minimize air infiltration (inspect weatherstripping for proper installation and replace as needed)	
		<b>Assigned To:</b> J & B CUSTOM TRIM	Initials:
13	NA	Doors >> Access Firedoor >> Air Infiltration :	In Progress
		<b>Additional Description:</b> Adjust garage fire door to seal more tightly at lockset (light is visible at this area when door is closed)	
		<b>Assigned To:</b> J & B CUSTOM TRIM	Initials:
14	NA	Doors >> Access Firedoor >> Installation Incomplete :	In Progress
		<b>Additional Description:</b> Missing threshold nosing for garage fire door (Josh has material)	
		<b>Assigned To:</b> J & B CUSTOM TRIM	Initials:
15	NA	Trim Carpentry >> Door stop >> Damaged :	In Progress
		<b>Additional Description:</b> Cut exposed nail at top piece of laundry room door stop (refasten stop if necessary)	
		<b>Assigned To:</b> J & B CUSTOM TRIM	Initials:
16	NA	Stucco/STO >> Window Trim >> Touchup :	In Progress
		<b>Additional Description:</b> Touch up stucco at underside of trim at middle window - front of house	
		<b>Assigned To:</b> BRICKS AND STONES INC	Initials:
17	NA	Landscaping >> Mulch >> Install :	In Progress
		<b>Additional Description:</b> Per homeowner's request: Install mulch under both bay windows at rear of home as sod will not grow well in these areas.	
		<b>Assigned To:</b> SHAWNEE MISSION TREE	Initials:
18	NA	Windows >> Screen >> Damaged :	In Progress
		<b>Additional Description:</b> Replace screen at 9080 sliding glass door closest to kitchen.	
		<b>Assigned To:</b> MASCO CONTRACTOR SERVICES DBA	Initials:

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19	NA	Framing >> Wall >> Damaged :	In Progress
<b>Additional Description:</b> Patch hole at front wall rim joist, seal hole properly and patch housewrap on exterior due to dryer vent relocation. (see Josh or Tony for details - a piece of rim joist material and foam insulation will be needed)			
<b>Assigned To:</b> HOUSEWORX, INC.			Initials:
20	NA	Framing >> Sub-floor >> Damaged :	In Progress
<b>Additional Description:</b> Rework 2 patches in subfloor where dryer vent was relocated. (see Josh or Tony for details - some subfloor material will be needed)			
<b>Assigned To:</b> HOUSEWORX, INC.			Initials:
21	NA	Trim - Exterior >> Wrap/Coil >> Adjust :	In Progress
<b>Additional Description:</b> Trim small piece of housewrap protruding from bottom of siding at side of 3-car garage.			
<b>Assigned To:</b> HOUSEWORX, INC.			Initials:
22	NA	Insulation >> Rim Joist Insulation >> Loose :	In Progress
<b>Additional Description:</b> Rework and/or replace sections of insulation at rim joist in basement. Numerous sections are loose and do not fit tightly. (please bring plenty of extra material)			
<b>Assigned To:</b> WILLIAMS INSULATION CO.			Initials:
23	NA	Foundation >> Wall >> Damaged :	In Progress
<b>Additional Description:</b> Seal and patch holes 2 in foundation (1 is approximately 15 ft from sump pit; 1 is at the water service)			
<b>Assigned To:</b> GORDON ENERGY & DRAIN			Initials:
24	KC17170-1	Paint >> Interior >> Touchup :	In Progress
<b>Additional Description:</b> Repaint window wall at front left bedroom due to drywall repairs (orange room....Josh will get paint brand and # from homeowner)			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
25	NA	Foundation >> Basement Window >> Air Infiltration :	In Progress
<b>Additional Description:</b> Silicone caulk frame of basement egress window to foundation wall in an effort to minimize air infiltration.			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
26	NA	Paint >> Interior >> Caulk :	In Progress
<b>Additional Description:</b> Recaulk both sides of Master Bath vanity and touch up paint as necessary.			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
27	KC17170-15	Paint >> Interior Trim >> Touchup :	In Progress
<b>Additional Description:</b> Touch up top section of laundry room door stop due to removal of exposed finish nail.			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
28	NA	Paint >> Interior >> Caulk :	In Progress
<b>Additional Description:</b> Touch up caulk at nosing of kitchen top / wall transition (far right corner from sink) and perform paint touch up as necessary.			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
29	KC17170-3	Paint >> Interior >> Touchup :	In Progress
<b>Additional Description:</b> Paint over drywall repairs in hallway and Master Bath water closet			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
30	NA	Cleaning >> Exterior >> Dirty :	In Progress
<b>Additional Description:</b> Clean and scrape debris from front porch and driveway in front of 3-car garage (wire brush will be necessary)			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:



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31	NA	Framing >> Sub-floor >> Cracking :	In Progress
<b>Additional Description:</b> NOTATION ONLY: Mrs. Daugherty has noted random popping/cracking noises occurring at the front door exterior wall, kitchen exterior wall and at the Master Bedroom wall (interior - at living room). These noises were not present nor were we (Tony and Josh) able to recreate them at the 3-month review on 11/16/06. Mrs. Daugherty to monitor and contact Josh directly when noises reappear.			
<b>Assigned To:</b> Josh Wallace			Initials:
32	KC17170-19	Siding >> Vinyl Siding >> Remove/Reinstall :	In Progress
<b>Additional Description:</b> Pull and reinstall siding due to rework being performed where dryer vent was relocated.			
<b>Assigned To:</b> QUALITY SIDING			Initials:
33	KC17170-12	Paint >> Exterior Doors >> Touchup :	In Progress
<b>Additional Description:</b> Touch up paint as necessary at front door and fire door due to adjustments.			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
34	NA	Cleaning >> Interior >> Dirty :	In Progress
<b>Additional Description:</b> Clean interior of home upon completion of drywall repairs (before paint touch up is performed)			
<b>Assigned To:</b> RECYCLE AMERICA, INC.			Initials:
35	NA	Cleaning >> Interior >> Dirty :	In Progress
<b>Additional Description:</b> Clean interior of home upon completion of all 3-month items.			
<b>Assigned To:</b> RECYCLE AMERICA, INC.			Initials:
36	NA	Drywall >> Walls >> Touchup :	In Progress
<b>Additional Description:</b> Blend drywall around Master Bathroom window			
<b>Assigned To:</b> STAR DRYWALL			Initials:
37	KC17170-36	Paint >> Interior >> Touchup :	In Progress
<b>Additional Description:</b> Paint drywall repairs at Master Bath window			
<b>Assigned To:</b> RYAN PAINTING, INC.			Initials:
38	NA	Cleaning >> Exterior >> Dirty :	In Progress
<b>Additional Description:</b> Clean up debris on rear patio			
<b>Assigned To:</b> RECYCLE AMERICA, INC.			Initials:

Yes No

Was your warranty request resolved in a timely manner?

Was your home left clean after the warranty work was complete?

The items have been completed to my satisfaction.

Homeowner

Date

Pulte Representative

Date